

Norwalk Area United Fund is a committed Trauma Informed Care Partner and is operating in a trauma informed manner by:

Leadership communicates its support and guidance for implementing a trauma-informed approach.

Leadership structures demonstrate support for the voice and participation of people using their services who have trauma histories.

Policies recognize the pervasiveness of trauma in the lives of people using services, and express a commitment to reducing re-traumatization and promoting well-being and recovery.

Staffing policies demonstrate a commitment to staff training on providing services and supports that are culturally relevant and trauma-informed as part of staff orientation and in-service training.

Physical environment promotes a sense of safety, calming, and de-escalation for clients and staff.

Space is provided for both staff and people receiving services to practice self-care.

Staff members help people to identify strategies that contribute to feeling comforted and empowered.

A communication system is in place with other partner agencies working with individuals receiving services for making trauma-informed decisions.

All staff receive basic training on trauma, its impact, and strategies for trauma-informed approaches across the agency for all personnel.