

Catholic Charities Diocese of Toledo



Catholic Charities is a committed Trauma Informed Care Partner and is operating in a trauma informed manner by:

Leadership structures demonstrate support for the voice and participation of people using their services who have trauma histories.

Policies and procedures include focus on trauma and issues of safety and confidentiality.

Policies recognize the pervasiveness of trauma in the lives of people using services, and express a commitment to reducing re-traumatization and promoting well-being and recovery.

Staffing policies demonstrate a commitment to staff training on providing services and supports that are culturally relevant and trauma-informed as part of staff orientation and in-service training.

Staff members help people to identify strategies that contribute to feeling comforted and empowered.

Staff members talk with people about the range of trauma reactions and work to minimize feelings of fear or shame and to increase self-understanding.

Ability exists to provide trauma-specific treatment or refer to appropriate trauma-specific services.

All staff receive basic training on trauma, its impact, and strategies for trauma informed approaches across the agency for all personnel.

